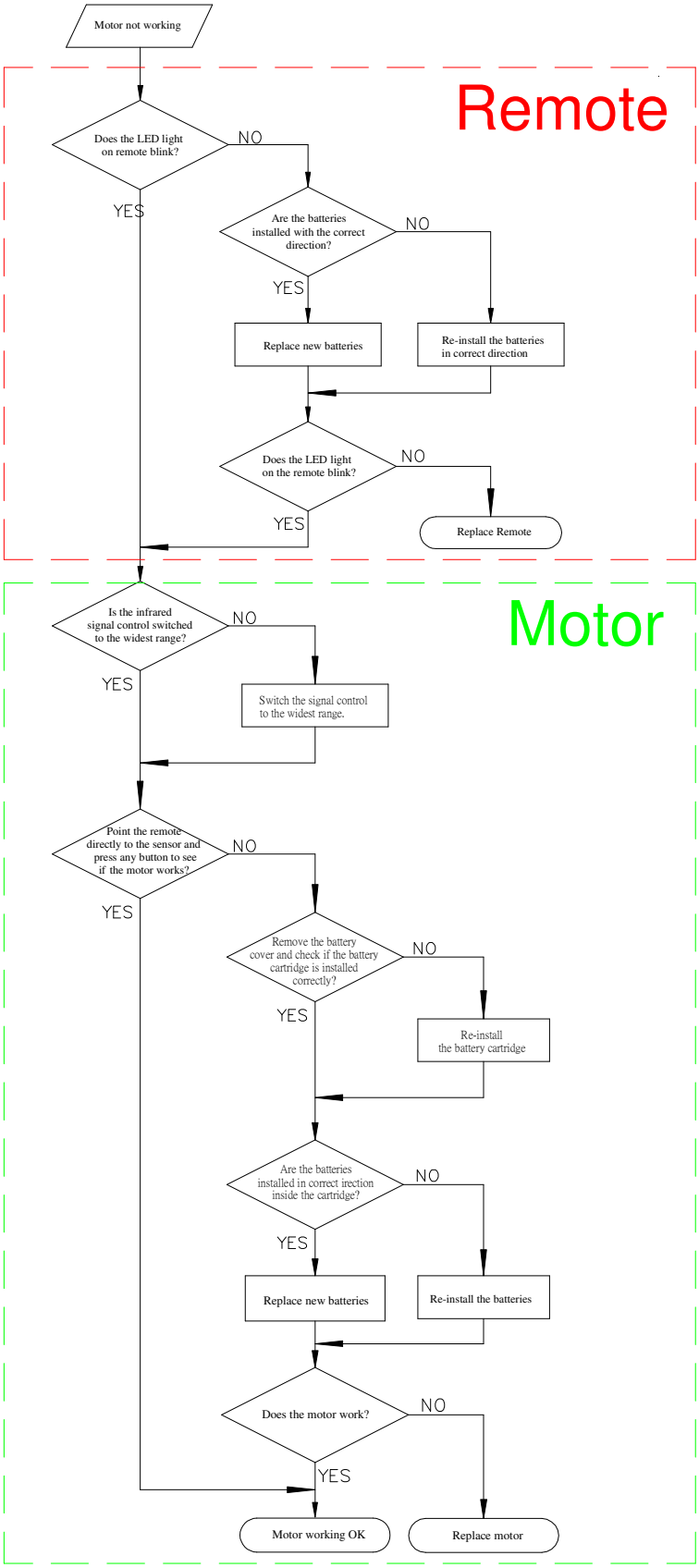Motorized Shutter Troubleshooting Flow